



Drommedaris Golf CC Company reg. CK12006/082959/23 VAT reg. 4640240372 SATSA reg. 1697 Office Tel: +27 (0) 12 993 3946 / +27 (0) 76 943 2214 info@golf2africa.com, www.drommedaris-golf.com & www.golf2africa.com, 890 Duncanstr, Pretoria, 0181 / 834 Primulaweg, Primula Place 6, Pretoria 0044

Booking Terms & Conditions of Drommedaris Golf CC t/a Golf 2 Africa™

Reservations and payment

Reservations, save for late reservations, as referred to hereunder are confirmed on the conditions that a non-refundable deposit of a minimum of 33% of the total package price is paid to Drommedaris Golf CC (hereafter The Company) within 14 days of acceptance of your itinerary quote. The remaining 67% is payable no later than 30 days prior to departure.

The amount of the deposit is dependant on the product booked and timeframes. At times we will require a full payment to be made to secure the booking.

The Company reserves the right to cancel any reservation in respect of payments not received timeously. Until The Company has received full payment, we reserve the right to charge any variations to the client's account. The onus will be on the client to check that there have been no changes made in price prior to making full payment.

The Company guarantees the price of land arrangements, once full payment has been received. Airfares are subject to the prices and conditions quoted by the airlines and cannot be guaranteed by The Company.

Should the cost of airfares increase after the client has been furnished with a final quote, it is understood that the increase in cost will be for the account of the client.

Special requests must be made at time of booking. The Company will endeavour to comply with the special requests, which will be for the cost of the client, but cannot guarantee that such requests will be met.

Late booking fee and communication expenses

In the event of any reservation being completed less than 14 days prior to the date of departure, The Company will be entitled to levy a late booking fee and reserves the right to levy a fee for any extra communication expenses.

Full payment is due immediately on confirmation and is non-refundable on all late bookings. Some bookings will require full payment at the time of reservation i.e. prior to confirmation.

Method of payment

The Company will accept payment by direct deposit and SWIFT electronic fund transfer (preferable).

We only accept credit card payment upon request.



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Cancellation and amendments

The Company reserves the right to cancel any tour at any time prior to departure, in which event all payments will be refunded as full and final settlement of all further liability of whatsoever nature, howsoever arising, which may arise as a result of such cancellation.

In the event of clients cancelling their reservations such cancellation must be made in writing and notwithstanding anything to the contrary contained in these booking conditions.

The Company reserves the right to claim a cancellation fee of up to 100% of the total package price as pre-estimation of damages.

The Company uses a large amount of suppliers; it is not possible to list all their amendments and/or cancellation charges.

Accordingly, amendments to confirmed reservations at any time prior to departure will be made subject to the condition that the clients are liable for all the additional costs of whatsoever nature arising there from.

Should the client cancel a confirmed reservation after paying the deposit and/or final payment, costs regarding any and all airfares will not be refunded nor shall the tickets be transferrable.

Only the price of land arrangements is applicable to the table below.

Cancelling **60 days or more** prior to departure would forfeit **10%** of the final fee

Cancelling **between 30 and 60 days** prior to departure would forfeit **25%** of the final fee

Cancelling **between 15 and 29 days** prior to departure would forfeit **50%** of the total final fee

Cancelling within the **last 14 days** prior to arrival would forfeit **100%** of the total final fee

The cancellation policy is subject to the cancellation policies of our service providers.

Unscheduled extensions

In the unlikely event of there being an unscheduled extension to the holiday caused by flight delays, bad weather, strikes or any other cause which is beyond the control of The Company it is understood that the expenses relating to these unscheduled extensions, (hotel accommodation etc.), will be for the account of the client.

The Company accepts no liability for changes, omissions or delays before or during the course of any published tour occasioned by technical difficulties, weather conditions, strikes or communication breakdowns.



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Refunds and unused services

No refunds will be made for no shows or any unused services unless a member of management confirms in writing to refund any particular services unused by the client.

Breakaways following departure

While it is possible for the client to break away from planned holiday itineraries after departure, it is understood that extra expenses incurred as a result of such a breakaway will be for the client's account and any unused service will not be refunded (unless confirmed otherwise in writing by management). Amendments and cancellations en route must be made with our suppliers directly.

Travel Documents

Documents (vouchers, printed itineraries, welcome packs etc.) are only prepared on receipt of full payment of the package price. Documents will be ready for collection 48 hours after full payment has been received or will be forwarded to the client by email.

Passports, visas, vaccinations and inoculations

The responsibility to obtain proper, current and valid passports, visas, vaccinations, inoculations, and the like, where required, is that of the client alone. The Company shall not be responsible or liable for any consequence of any nature arising from the client failing to ensure that he/she has complied with all such requirements.

Responsibility and requirements

The Company or any of its employees accept no liability whatsoever for any loss, damage, injury, accident, delay or any other irregularity howsoever arising. The Company makes every effort to ensure that all the arrangements and services connected with a client's itinerary will be carried out as specified, and/or in the most efficient and effective way possible.

However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for error and omissions of such suppliers.

Please be aware that hotels undergo renovations from time to time. Hotels take all possible steps to limit disruption to their guests. We will not entertain complaints or requests for refunds if a hotel is carrying out renovations whilst a guest is resident.

If we are specifically advised of renovation work, dates may be provided but it is important to remember that these are subject to change and we are not always notified.

We will not, therefore, be held accountable for complaints concerning renovations that extend beyond the date originally specified.



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Insurance

Clients undertake all activities associated with the itinerary at their own risk and are responsible for their own insurance. The Company will not be liable if anyone should fail to take adequate insurance cover.

Itinerary variation

While every effort is made to keep to all confirmed itineraries, we reserve the right to make changes for your convenience. Because we plan arrangements in advance, do not own or control the airlines, hotels and/or other supplier companies who will provide holiday components, changes and even cancellations can occasionally become necessary.

In the event that the hotel accommodation, excursion, service, flight, etc. has been properly confirmed by The Company, and notwithstanding this, is unavailable for any reason whatsoever, The Company does not accept any liability.

Jurisdiction of the Magistrate's Court

The Company shall be entitled, at its option to institute any legal proceedings arising out of or in connection with this contract in any Magistrate's Court having jurisdiction in terms of Section 29 of the Magistrate's Court Act No 32/1944 as amended, notwithstanding that the amount in issue may exceed the limits of such jurisdiction.

General

This document together with The Company's detailed itinerary quote constitutes the sole record of the agreement between the parties. No party shall be bound by any representation, warranty, and promise of the like not recorded herein.

No addition to The Company's standard booking conditions shall be of any force or effect unless in writing and signed by or on behalf of the parties.

No indulgence which The Company, (the grantor), may grant to the client (the grantee), shall constitute a waiver of any of the rights of the grantor, who shall not thereby be precluded from exercising any rights against the grantee which may have arisen in the past or which might arise in the future.

All costs and disbursements, including legal costs on the attorney and client scale incurred by The Company in recovering any damages and payments payable by the client to The Company shall be for the client's account.

This agreement shall in all respects be governed by and construed in accordance of the laws of the Republic of South Africa. The client hereby consents to the jurisdiction of the Magistrate's Court having jurisdiction over its person in respect of all proceedings in connection with this agreement.



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The parties hereby respectively choose *domicilium citandi et executandi* for all notices and processes to be given and served in pursuance of this agreement at their respective addresses. Either party may change its *domicilium* by written notice delivered by hand or sent by prepaid registered post to the other party.

In this agreement an expression which denotes a gender includes the other genders, a natural person includes a legal person (*universitas*) and vice versa, the singular includes the plural and vice versa.

Declaration

I hereby declare that I have read and understood the terms and conditions of this agreement.

Client name: _____

Address: _____

Post Code: _____

Signature: _____

Date: _____

On behalf of
The Company: _____

Position: _____

Address: _____

Post Code: _____

Signature: _____

Date: _____